

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

RATES AND RULES

GOVERNING THE FURNISHING OF TELEPHONE SERVICE

IN

MCKEAN AND POTTER COUNTIES, PENNSYLVANIA
AS SHOWN HEREIN

Issued: May 7, 2025

Effective: June 7, 2025

By:

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STATE MANAGER
GOVERNMENT AND EXTERNAL AFFAIRS
FRONTIER COMMUNICATIONS
DALLAS, PENNSYLVANIA

NOTICE

See Sheet 2

Changes Made by This Supplement

CHANGE:

This supplement filing is to change the vacation get away service to a monthly charge.

Section 6

Ninth Revised Sheet 1

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

EXPLANATION OF SYMBOLS

- (C) INDICATES CHANGED REGULATION OR MOVED TEXT
- (I) INDICATES INCREASE IN RATE
- (D) INDICATES DECREASE IN RATE
- *** INDICATES DISCONTINUED RATE OR REGULATION

INDEX

	<u>Section</u>	<u>Page</u>
"811" Designed Services	1	13
"900" Information Service Blocking	6	4
Access to Premises of Subscriber	1	2
Allowances for Telephone Service Interruptions	1	8
Basic Equipment Work Charge	3	6
Bridged Line Service	6	2
Business Customer Incentive Program	3	8.1
Business & Residence Service Classifications	1	2
Business Traffic Study Service	6	28
Cancellation for Cause	1	5
Central Office Network Access Charge	3	5
Changes in Telephone Number	3	7
Charges for Fractional Months	1	4
Construction on Private Property	5	2
Construction and Attachment Charges	5	1
Construction on Public Right-of-Way	5	1
Contracts for Service	1	3
Customized Number Service	3	5.1
Deloading Charge	3	6
Deposits	1	3
Exchange Line	4	1
Exchange Maps	2	4
Extension Station	4	1

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Twenty-First Revised Sheet 4.1
Canceling Twentieth Revised Sheet 4.1

INDEX

	<u>Section</u>	<u>Page</u>
Foreign Exchange Service	4	2
****	*	*
****	*	*
****	*	*
****	*	*
****	*	(C)
****	*	*
****	*	*
****	*	*
****	*	*
****	*	*
****	*	*
****	*	(C)
****	*	*
****	*	*
****	*	(C)
Inside Moves or Changes of Aux. Term. Equip.	3	7
Inter-Company Foreign Exchange Service	4	2
Intra-	3	6
Leased company Foreign Exchange Service	4	3
Jack Charge Lines	4	3
Liability of Telephone Company	1	5
Lifeline Service	3	14
Local Exchange Service - Genesee Exchange	2	2
Local Exchange Service - Millport & Shinglehouse	2	1

(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Eighth Revised Sheet 5
Canceling Seventh Revised Sheet 5

INDEX

	<u>Section</u>	<u>Page</u>
Mileage Charges	4	1
Minimum Contract	5	2
Miscellaneous Service and Equipment	6	1
Obligation to Furnish Service	1	1
Optional Call Screening/Blocking	6	6
Other Special Construction	5	2
Overtime Work	1	6
Pay Telephone Line Service	6	5
Payment for Service	1	4
Pennsylvania Telecommunications Relay Service (TRS)	3	12
Premises Wiring Charge	3	5
Premises Visit Charge	3	4
Promotional Sales Campaigns	3	9
Refunds	5	3
Residence Customer Incentive Program	3	7
Returned Check Charge	3	9
Schedule of Charges	3	8
Series 1000 Channels	4	4
Series 2000 Channels	4	8
Series 3000 Channels	4	18
Service Line Service	6	1
Service Charges	3	1
Special Types of Service and Equipment	1	2
Special Types of Listings	6	3
State Tax Adjustment Surcharge	1	7
Suspension of Service	1	5
Suspension of Service at Subscriber's Request - Grandfathered	6	2

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Sixth Revised Sheet 6
Canceling Fifth Revised Sheet 6

INDEX

	<u>Section</u>	<u>Page</u>	
Tariff Application	1	1	
Telecommunications Service Priority	6	18	
Telephone Service Defined	1	1	
Telephone Company Responsibility-Limitations	8	1	
Telephone Numbers	1	6	
Telephone Directories	1	6	
Telephone Answering Service Channels	4	13	
Trunk Hunt Feature	6	3	
Tie Line Channels	4	11	
Toll Message Rates	1	6	
Underground Service in Residential Developments	5	4	
Universal Emergency Telephone Number Service (9-1-1)	1	10	
Use of Service	1	3	
Vacation Get Away Service	6	1	(C)

TERRITORY SERVED BY THIS COMPANY

MCKEAN COUNTY

<u>Villages</u>	<u>Townships</u>
Myrtle	Ceres

POTTER COUNTY

<u>Boroughs</u>	<u>Villages</u>	<u>Townships</u>
Oswayo	Chrystal	Allegany
Shinglehouse	Coneville	Annin
	East Sharon	Bingham
	Genesee	Clara
	Honeoye	Genesee
	Millport	Hebron
		Oswayo
		Pleasant Valley
		Sharon

GENERAL REGULATIONS

TARIFF APPLICATION

This Tariff governs the furnishing of telephone service and facilities by Frontier Communications of Oswayo River, Inc. hereinafter referred to as the Telephone Company. The general regulations in this section of the Tariff are supplemental to regulations contained in other sections of this Tariff.

The terms and conditions detailed in this Tariff do not apply to customer premises equipment purchased by the Telephone Company after January 1, 1983 with the exception of over voltage equipment, coin telephones and multiplexing equipment.

The Telephone Company after January 1, 1983 may at its option provide customer premises equipment on a non-regulated basis, either through direct sale or on a leased arrangement, at rates not governed by this Tariff. Leased equipment in service at a particular location on December 31, 1982 will continue to be leased to a customer at that location and will be governed by this Tariff until service to that customer is terminated for any reason at that location.

The Telephone Company will continue to provide maintenance for Telephone Company provided customer premises equipment subject to the availability of replacement parts and/or equipment.

Frontier Communications of Oswayo River, Inc. is subject to and complies with the Pennsylvania Public Utility Commission Regulation governing standards and billing practices for residence telephone service at 52 Pa. Code Chapter 64.

TELEPHONE SERVICE DEFINED

The Telephone Company does not transmit messages but offers, subject to the terms and conditions specified in this Tariff, the use of its facilities, where available for communication between subscribers. The term "service" as used throughout this Tariff refers to service, equipment and facilities.

OBLIGATION TO FURNISH SERVICE

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 1
First Revised Sheet 2
Canceling Original Sheet 2

GENERAL REGULATIONS (Cont'd)

SPECIAL TYPES OF SERVICE AND EQUIPMENT

In cases where a subscriber desires some special type of service or equipment for which provision is not otherwise made, and in the judgement of the Telephone Company there is no reason for refusing to render the special service desired, a rate is quoted based on the cost of furnishing such service or equipment.

INSTALLATION, RELOCATION, MAINTENANCE, REPAIRS & REMOVAL

The subscriber shall be responsible for damages to the facilities of the Telephone Company resulting from negligence or willful act of the subscriber.

The Telephone Company shall not be liable for any defacement of or damage to the premises of the subscriber resulting from the attachment of the Telephone Company's equipment, apparatus or lines on such premises, or their installation or removal, when such damage is not the result of negligence of the Telephone Company.

ACCESS TO PREMISES OF SUBSCRIBER

For the purpose of installing, repairing, inspecting or removing any part of its equipment, apparatus or lines on the premises of the subscriber, or for making collections, the agents and employees of the Telephone Company shall have entrance thereto at any reasonable hour.

BUSINESS AND RESIDENCE SERVICE CLASSIFICATIONS

Business rates are applicable in connection with service furnished at a business location or any other place where the service is used primarily or dominantly for business, professional or institutional purposes. If either the main station or any extension connected therewith is located in a place where business rates are applicable, business rates apply to the main station and to all extensions there except for the residential work @home program, which makes all Yellow page products available to any residential participant in the program. The Work at Home Program provides the following features:

- No White Page listings in the business name
- No free semi-bold listing in the yellow pages
- Business name not listed in directory assistance

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Residence rates apply in private residences where the service is used primarily or dominantly for social or domestic purposes.

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 1
Third Revised Sheet 3
Canceling Second Revised Sheet 3

GENERAL REGULATIONS (Cont'd)

USE OF SERVICE

Unless otherwise indicated in this Tariff, the use of business service is restricted to the subscriber, his agents and representatives, and the use of residence service is restricted to the subscriber and members of his household.

The subscriber shall not use the service or permit others to use it in such manner as to interfere with the service of other subscribers.

Unless otherwise provided in this Tariff, service shall in no case be resold.

INTERCONNECTION AGREEMENTS

The services offered in this tariff enable communication between a customer of Frontier and another customer of Frontier, a customer of another ILEC, or a customer of another TSP (Telecommunication Service Provider), provided the TSP has properly executed an interconnections agreement or other appropriate traffic interchange agreement with Frontier. Frontier will not originate calls to a TSP's NXX that is within the local calling scope of the calling party until an interconnection agreement or traffic interchange agreement with Frontier has been fully executed and proper facilities are in place.

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CONTRACTS FOR SERVICE

The Telephone Company reserves the right to require applications for service to be made in writing on forms supplied by it. Upon acceptance of an application for service, all applicable provisions of the Telephone Company's Tariffs lawfully on file become the contract between the Telephone Company and the subscriber. Requests for additional service or changes in service, upon acceptance by the Telephone Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current Tariff. Any change in rate or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this Tariff, service is furnished for a minimum contract term of one month.

DEPOSITS

A deposit, in accordance with Commission regulations at 52 Pa. Code §§64.31 - 64.41, may be required as security for future bills. Interest rates applied to customer deposits held by the Telephone Company are prescribed by the PUC.

Deposits will be returned in accordance with Commission regulations at 52 Pa. Code §§64.31 - 64.41.

The fact that a deposit may have been made in no way relieves the applicant or subscriber from complying with the Telephone Company's regulations as to the prompt payment of bills or constitutes a waiver of modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Telephone Company for service rendered.

Issued: June 20, 2003

Effective: June 24, 2003

Issued By: Eastern Region Regulatory Director, 180 S. Clinton Ave., Rochester, NY 14646

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 1
Third Revised Sheet 4
Canceling Second Revised Sheet 4

GENERAL REGULATIONS (Cont'd)

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CHARGES FOR FRACTIONAL MONTHS

When service is established, the initial charge for local service, equipment and facilities for the fractional part of the current billing month is a pro rata share of the monthly charge.

PAYMENT FOR SERVICE

Installation and construction charges where applicable, must be paid in advance of the establishment of service.

Service connection charges are payable when service is established.

Message charges at Pay Telephones are payable in advance.

Recurring charges for service are billed monthly in advance and are payable when the service has been rendered. Charges for toll message service are billed after the service has been rendered and are payable on request. Any unpaid balance carried forward to the next month's bill is subject to a late payment charge in the amount of 1 1/4% of the unpaid balance.

Charges for all local and toll messages sent from the subscriber's telephone station, and for all toll messages received at such station on which charges are reversed with consent of the person answering the call, are the responsibility of the subscriber.

A statement of account rendered to the subscriber shall be deemed correct and binding upon the subscriber unless objection in writing is received by the Telephone Company within thirty days after rendition of the statement.

GENERAL REGULATIONS (Cont'd)

SUSPENSION OF SERVICE

The Telephone Company reserves the right to suspend service for non-payment of bills, ten days after date due, or for violation of rules and regulations of this Tariff, after due notice by the Telephone Company.

The Telephone Company also reserves the right to suspend service for non-payment of bills, ten days after date due, or for violation of rules and regulations of this Tariff, after due notice by the Telephone Company.

The Telephone Company also reserves the right to suspend, without notice, service to facilities that have apparently been abandoned and to demand payment for such service up to and including date of suspension, provided it has not been notified by the subscriber to discontinue service prior thereto.

LIABILITY OF TELEPHONE COMPANY

In event interruptions, omissions, defects, errors, mistakes or delays in transmission occur in the course of furnishing service, lines and other facilities, and are not caused by negligence of the subscriber, the liability of the Telephone Company for damages arising therefrom shall not, except as otherwise provided for in Section 1, Sheet 8 of this Tariff, exceed an amount equivalent to the proportionate charge to the subscriber for the period during which such interruption, omission, defect, error, mistake or delay in transmission occurs. Where a local message guarantee applies, a pro rata portion of the guarantee for the period of suspension is allowed. No other liability shall in any case attach to the Telephone Company.

CANCELLATION FOR CAUSE

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Telephone Company receives other evidence that such service is being or will be so used.

The Telephone Company may also terminate without advance notice any service which is used in such a manner as to interfere with the service of others or that is used for any purposes other than a means of communication.

GENERAL REGULATIONS (Cont'd)

TELEPHONE NUMBERS

The Telephone Company reserves the right to change the telephone number or numbers of a subscriber's station or stations as the exigencies of the business may require.

TELEPHONE DIRECTORIES

Telephone directories issued by the Telephone Company to its subscribers and patrons without charge are the property of the Telephone Company and shall be surrendered to the Telephone Company upon termination of service or distribution of a subsequent issue, in as good condition as reasonable wear and tear permits. No binder, holder or auxiliary cover, except where furnished by the Telephone Company, may be used in connection with any directory furnished by it.

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from its directories, not for the result of publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as the result of listings published in its directories.

OVERTIME WORK

When, at the subscriber's request, work is performed at other than regular business hours of the Telephone Company, an extra charge for such work will be made to compensate for the current overtime wage rates.

TOLL MESSAGE RATES

Rates, rules and regulations governing Toll, or Long Distance messages are contained in the Toll Tariff of the Pennsylvania Telephone Association (PTA) in which this Telephone Company concurs.

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 1
 Fourteenth Revised Sheet 7
 Canceling Thirteenth Revised Sheet 7

GENERAL REGULATIONS (Cont'd)STATE TAX ADJUSTMENT SURCHARGE

In addition to the charges provided in this Tariff and other intrastate toll and access Tariffs in which this Telephone Company concurs, a surcharge, as shown below, will apply to all intrastate charges for service on or after June 30, 1999, except on calls from Pay Telephones.

For Services provided to:	Surcharge <u>Rate</u>	
End User	- 0.0%	(C)
All Interexchange	- 0.0%	(C)

The above charges will be recomputed, using the same elements prescribed by the Commission:

- a. Whenever any of the tax rates used in calculation of the surcharge are changed.
- b. Whenever the utility makes effective any increased or decreased rates.
- c. And on March 31, 1971, and each year thereafter.

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputations; and that if the recomputed surcharge is less than the one in effect the Utility will, and if the recomputed surcharge is more than the one then in effect the Utility may, submit with such recomputation a Tariff or supplement to reflect such recomputed surcharge, the effective date which shall be 10 days after filing.

GENERAL REGULATIONS (cont'd)

ALLOWANCES FOR TELEPHONE SERVICE INTERRUPTIONS

When main telephone service is interrupted for a period of at least 24 hours, the Telephone Company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2.

1. a. 1/30 of the Tariff monthly rate of all services and facilities furnished by the Telephone Company rendered inoperative by the Telephone Company to the extent of being useless for each of the first three (3) full 24 hours periods during which the interruption continues after notice by the customer of the Telephone Company conditioned that the out-of-service extends beyond a minimum period of 24 hours.
- b. 2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the Telephone Company rendered inoperative to the extent of being useless.
2. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the Telephone Company, an allowance of 1/30 of the Tariff monthly rate for all services and facilities furnished by the Telephone Company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the Telephone Company.

Nothing contained herein and no Tariff adopted hereto shall limit any responsibility or liability on the part of a Telephone Company to a customer which would exist pursuant to law but for this rule and said Tariff.

The foregoing allowances shall not be applicable where service is interrupted by the negligence or willful act of the customer to service or where the Telephone Company pursuant to the terms of the contract for service suspends or terminates service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective Tariff.

GENERAL REGULATIONS (Cont'd)

TAXES ON CONTRIBUTION IN AID OF CONSTRUCTION AND CUSTOMER ADVANCES

Any contribution in aid of construction, customer advance or other like amounts received from the customer, which shall constitute taxable income as defined by the Internal Revenue Service, will have the income taxes segregated in a deferred account. Such income taxes associated with a contribution in aid of construction or customer advance will not be charged to the specific contributor of the capital, but rather will be included in rate base in a future rate case proceeding.

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 1
Original Sheet 10

GENERAL REGULATIONS (Cont'd)

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (9-1-1)

1. GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 1
Original Sheet 11

GENERAL REGULATIONS (Cont'd)

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (9-1-1) (Cont'd)

2. REGULATIONS

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. 1, Section 1, General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 1
Original Sheet 12

GENERAL REGULATIONS (Cont'd)

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (9-1-1) (Cont'd)

2. REGULATIONS (cont'd)

G. The Telephone Company shall not otherwise modify the content of the MSAG but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.

H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.

I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 1
Original Sheet 13

GENERAL REGULATIONS (Cont'd)

FCC DESIGNED 811 SERVICES

As mandated by the Federal Communications Commission (FCC), in compliance with the Pipeline Safety Improvement Act of 2002, the abbreviated 811 Dialing Code is established for use by commercial and residential consumers to provide advanced notice of excavation activities to certified "One Call" notification systems entities as a toll free call. The certified "One Call" notification systems entity must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public. 811 Service is provided for the benefit of the certified "One Call" notification systems entity on a special charge treatment basis. The provision of 811 Dialing Code by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the certified "One Call" notification systems entity.

The maximum liability of the Company for direct damages or losses of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, will in no event exceed an amount equivalent to the proportionate charge to the certified "One Call" notification systems entity for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company will have no liability for any consequential, incidental, or indirect damages or losses, whether or not the customer was aware or should have been aware of the possibility of these damages or losses. The Company is not liable for any losses or damages caused by the negligence or willful misconduct of the certified "One Call" notification systems entity.

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 2
Sixteenth Revised Sheet 1
Canceling Fifteenth Revised Sheet 1

RATES AND RULES GOVERNING LOCAL EXCHANGE SERVICE
IN
MILLPORT, SHINGLEHOUSE AND GENESEE

LOCAL EXCHANGE SERVICE WITH NETWORK ACCESS

Local exchange service with network access includes the Central Office equipment, outside plant distribution wire and cable, drop wire and the network interface/protector.

The following monthly rates include the Exchange Dial Tone Line, Touch Tone and the necessary Central Office Equipment.

MONTHLY RATES FOR LOCAL EXCHANGE SERVICE

	<u>Business</u>	<u>Residence</u>	
One-Party Line			
Line Access	\$49.00	\$22.85	(I)

After August 15, 1998, only One-Party Line service will be available to existing and new subscribers. Any existing subscribers with Two-Party or Four-Party Line service will automatically be upgraded to One-Party Line service on or before September 30, 1998.

LOCAL SERVICE AREA

The local service area of each exchange is limited to the subscribers of that individual exchange, and in addition, the following:

MILLPORT:	Shinglehouse, Genesee, Coudersport
SHINGLEHOUSE:	Millport, Genesee, Coudersport
GENESEE:	Shinglehouse, Millport, Coudersport, Ullysses

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 2
First Revised Sheet 2
Canceling Original Sheet 2

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 3
First Revised Sheet 1
Canceling Original Sheet 1

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES

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A. Rate Demarcation Point

1. Description

All residence class Exchange Dial Tone Lines will terminate at the network interface/protector located on an outside wall of the subscriber's building/premises. The precise location will be determined by the Telephone Company representative so as to provide ready access to the network interface/protector unit for service and/or testing when necessary.

2. All business class Exchange Dial Tone Lines will terminate as in 1. above, or on the inside of the subscriber's building/premises. Where the termination is inside, the precise location will be determined by the Telephone Company representative. Generally, the location shall be as close as possible to the building entrance location. Ready access must be maintained to the network interface/protector unit for service and/or testing when necessary.

In all cases, the customer will be consulted so as to designate a mutually acceptable network interface/protector location.

B. Line Connection Charge

1. Description

A line connection charge applies for arranging an Exchange Dial Tone Line to provide voice grade service between the Telephone Company Central Office and the Rate Demarcation Point at the customer's premises. The charge includes, but is not limited to service order costs in addition to the labor costs associated with making or changing connections in the Central Office/distribution facilities, assignment of facilities and business and residence office work. The charge also includes any necessary cross connections and line transfers.

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 3 (C)
 Second Revised Sheet 2
 Canceling First Revised Sheet 2

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (Cont'd)

B. Line Connection Charges (Cont'd)

2. Regulations

A Line Connection charge(s) applies for the connection of the following:

- a. Exchange Dial Tone Lines and extensions thereof.
- b. Foreign Exchange Lines.
- c. Trunk Lines to PBX or Key Systems.
- d. Pay Telephone Line Service
- e. Central Office multiple terminations.
- f. Special Service Lines, Private Lines, including Tie Lines, Channels, Transfer Service, etc.

3. Application of Charges

- a. One Line Connection charge applies for each line connected to the Rate Demarcation Point on the customer's premises.
- b. Where the service is covered under B., 1., f., above, a Line Connection charge applies at each Rate Demarcation Point on each premises of the customer, within this Telephone Company's exchanges.
- c. Line Connection charges do not apply for such items as maintenance or repair visits, disconnects, change of number, change in class/grade or service, etc.
- d. The customer has the option of paying the line charge(s) with three equal monthly payments, with no interest charges.

4. Rates

- a. Line Connection Charges:

Business and <u>Coin Service</u>	Residence <u>Service</u>
\$60.00	\$40.00

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 3
Second Revised Sheet 3
Canceling First Revised Sheet 3

(C)

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (Cont'd)

C. Premises Work Charges

1. Description

Applies for any work, equipment or service ordered, changed or substituted by the customer which requires a premise visit by the Telephone Company personnel for the purpose of installation, removing, reconnecting or changing equipment and facilities associated with service.

2. Regulations

- a. Premises work charges apply in addition to those charges covered in other sections of the Tariff.
- b. Premises work charges apply for each premise visit that is customer initiated, including those instances in which the customer subsequently decides not to have the work done at that time.
- c. Premises work charges apply in connection with repair visits when it has been determined that the trouble is not in the Telephone Company's Facilities.
- d. The charges applicable are as described under 3. following.

3. Rates

- a. Premises work for installation, removing, reconnecting or changing equipment and facilities associated with service:

Business Basic Charge

Residence Basic Charge

\$35.00

\$25.00

(C)

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 3
First Revised Sheet 4
Canceling Original Sheet 4

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (Cont'd) (C)

C. Premise Work Charges (Cont'd)

3. Rates (Cont'd)

b. Premise visit for customer initiated trouble report:

	<u>Business</u>	<u>Residence</u>	
Trouble in Telco Facilities	NO CHARGE	NO CHARGE	
Trouble in CPE/Wiring	\$25.00	\$25.00	(C)

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 3
Second Revised Sheet 5
Canceling First Revised Sheet 5

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (Cont'd)

D. Miscellaneous Nonrecurring Charges

1. Description

Nonrecurring charges apply to the following:

- a. Reconnection of Service - This charge applies when service is restored following temporary suspension at the customer's request. NOTE: This charge does not apply for suspension of service for nonpayment.
- b. Restoral of Service - This charge applies when service is restored following a suspension of service for nonpayment. NOTE: This charge does not apply for temporary suspension at the customer's request.
- c. Change in Service - This charge applies to install Custom Calling Features. This charge may be waived during promotional periods.

Recurring charges for custom calling features may be waived for a 60 day period for new lines. Non-recurring charges to add custom calling features will be waived for new lines for 30 days following installation.

(N)
|
(N)

- d. Number Change - This charge applies for a change of telephone number requested by the customer. NOTE: If the change is to be a "Non-Published" number, other charges apply as covered by the Tariff.

NOTE: These charges would not apply if a Line Connection charge is applied. Also, request for a Premises Visit would be subject to C., 2., c., preceding.

- e. Service Maintenance Visit Charge - This is payable in addition to applicable Service Charges. The customer shall be responsible for the payment of the charges indicated below for visits by the Telephone Company to the customer's premises or central office tests performed where a service difficulty is not caused by the Telephone Company's facilities:

Per maintenance call (first hour or fraction thereof)	\$25.00
Each additional 1/2 hour or fraction thereof, same trip.....	\$12.50

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (Cont'd)

D. Miscellaneous Nonrecurring Charges (Cont'd)

1. Description (Cont'd)

f. Customized Number Service Charge

Customized Telephone Number Service is provided to customers who request a telephone number other than the telephone number randomly offered by the Telephone Company.

1) Regulations

- a) Customers can request a specific telephone number when ordering new service or changing existing service.
- b) Customers can request re-assignment of the same telephone number that had been previously assigned to them prior to termination of service. The Customized Telephone Number Service charge will not apply if the customer requests assignment of the same number that had been previously assigned, if the request occurs within three months of the termination of service.
- c) Customized Telephone Numbers are furnished subject to the availability of facilities and the requirements of local exchange service as defined by the Telephone Company.
- d) The Telephone Company will not be responsible for the manner in which the Customized Telephone Number is used for marketing purposes by the customer.
- e) The Telephone Company reserves all rights to the Customized Telephone Numbers assigned to customers and may, therefore, change them if required.
- f) If a new customer takes over the existing service, she/he may keep the old number only if the former customer gives written consent.

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 3
Original Sheet 5.2

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES

D. Miscellaneous Nonrecurring Charges (Cont'd)

1. Description (Con't)

f. Customized Number Service Charge (Cont'd)

2) Rates and Charges

- a. The following charges apply in addition to any applicable service connection and monthly charges as specified elsewhere in this tariff.

Non-recurring Charge

Customized Number Service,
Each number

\$ 40.00

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 3
Third Revised Sheet 6
Canceling Second Revised Sheet 6

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (Cont'd)D. Miscellaneous Nonrecurring Charges (Cont'd)1. Description (Cont'd)

- g. Record Service Charge - This charge covers work associated with a change of Telephone Company records, at the customer's request, for: (C)

- A transfer of billing name, which occurs when one party contracts for the service which had previously been contracted for by another party.
- A change in billing records requested by the customer.
- A subscriber's telephone number being excluded from the directory and directory assistance records, or a change from a "non-published" basis to a regular listed basis.

NOTE: This charge would not apply where charges for a number change apply.

- h. Deloading Charge - This charge will apply for situations in which a customer requests the removal of loads from loops. (C)

2. Regulations

- a. Customers have the option of paying for miscellaneous non-recurring charges in equal monthly installments, over three billing periods, for a, b, c, d, f, g, i and j, below. (C)

3. Rates

	<u>Non-Recurring</u>	
a. Line Connection Charge	\$40.00	
b. Premise Work Charge	25.00	
c. Reconnection of Service	20.00	
d. Restoral of Service	20.00	
e. Change in Service	5.00	
f. Number Change	20.00	
g. Customized Number Service	40.00	(C)
h. Record Service Charge	5.00	(C)
i. Service Maintenance Visit Charge	25.00	(C)
j. Deloading Charge	1,200.00	(C)

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 3
Second Revised Sheet 7
Canceling First Revised Sheet 7

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (Cont'd)

E. Residence Customer Incentive Program

(C)

General

The Customer Incentive Program is an offering for potential new residence local exchange customers and to existing residence local exchange customers to encourage the retention or continuation of existing services by those existing customers.

Terms and Conditions

This competitive response offering may be offered to potential new residence local exchange customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.

For a potential new residence customer, the Company may provide an incentive offer no more often than once in any one-year period. In retention situations, the Company may provide an incentive no more often than once in any one-year period with respect to any particular service or feature.

To qualify for these offers, a residence customer is required to have a satisfactory credit rating with the Company.

For a potential new residence local exchange customer, the Company may condition its offers upon the customer remaining with the Company for up to one year. Any minimum period of time shall be identified to the residence customer as part of the offer. In such cases, if the customer terminates service early, the customer may be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program. The customer is not considered to be opting out if the customer moves to another Company service of equal or greater value.

The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the total value of the offer may not exceed the sum set out in Rates and charges following.

The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular local exchange residence customer is not inconsistent with the provisions of this Tariff and the amount does not exceed the maximum amount set forth in rates and charges following. The Company may prohibit use of this program in conjunction with another being marketed by the Company and/or a Company affiliate.

(C)

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 3
Second Revised Sheet 8
Canceling First Revised Sheet 8

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (Cont'd)

E. Residence Customer Incentive Program (Cont'd)

(C)

Terms and Conditions (Cont'd)

Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:

- (a) The sales channel through which the products are sold.
- (b) A specific geographic area.
- (c) Existing customers who request to have one or more products disconnected.
- (d) Customers who identify a better competitive offer are available to them. Company representatives may present to these customers multiple offers up to the maximum value under rates and charges following.
- (e) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.

The Company reserves the right to discontinue this offer.

Rates and Charges

The Customer may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

- (a) A waiver of an amount up to 100% of the current residence nonrecurring rate(s) or charge(s), or
- (b) A waiver of up to three months of the recurring rate(s) or charge(s), or
- (c) A waiver of an amount up to 100% of the current residence nonrecurring rate(s) or charge(s) and up to three months of the recurring rate(s) or charge(s), or
- (d) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards or otherwise, in the discretion of the Company. In determining the value of noncash offers or benefits, the actual cost incurred by the Company, not to exceed the sum above, shall be used.

The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.

Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring rate(s) or charge(s) plus three months service of the monthly rate(s) or charge(s).

(C)

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (Cont'd)

EE. Business Customer Incentive Program

General

The Customer Incentive Program is an offering for potential new business local exchange customers and to existing business local exchange customers to encourage the retention or continuation of existing services by those existing customers.

Terms and Conditions

This competitive response offering may be offered to potential new business local exchange customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.

For a potential new business customer, the Company may provide an incentive offer no more often than once in any one-year period. In retention situations, the Company may provide an incentive no more often than once in any one-year period with respect to any particular service or feature.

To qualify for these offers, a business customer is required to have a satisfactory credit rating with the Company.

For a potential new business local exchange customer, the Company may condition its offers upon the customer remaining with the Company for up to one year. Any minimum period of time shall be identified to the business customer as part of the offer. In such cases, if the customer terminates service early, the customer may be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program. The customer is not considered to be opting out if the customer moves to another Company service of equal or greater value.

The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the total value of the offer may not exceed the sum set out in Rates and charges following.

The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular local exchange business customer is not inconsistent with the provisions of this Tariff and the amount does not exceed the maximum amount set forth in rates and charges following. The Company may prohibit use of this program in conjunction with another being marketed by the Company and/or a Company affiliate.

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (Cont'd)

EE. Business Customer Incentive Program (Cont'd)

Terms and Conditions (Cont'd)

Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:

- (a) The sales channel through which the products are sold.
- (b) A specific geographic area.
- (c) Existing customers who request to have one or more products disconnected.
- (d) Customers who identify a better competitive offer are available to them. Company representatives may present to these customers multiple offers up to the maximum value under rates and charges following.
- (e) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.

The Company reserves the right to discontinue this offer.

Rates and Charges

The Customer may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

- (a) A waiver of an amount up to 100% of the current business nonrecurring rate(s) or charge(s), or
- (b) A waiver of up to three months of the recurring rate(s) or charge(s), or
- (c) A waiver of an amount up to 100% of the current business nonrecurring rate(s) or charge(s) and up to three months of the recurring rate(s) or charge(s), or
- (d) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards or otherwise, in the discretion of the Company. In determining the value of noncash offers or benefits, the actual cost incurred by the Company, not to exceed the sum above, shall be used.

The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.

Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring rate(s) or charge(s) plus three months service of the monthly rate(s) or charge(s).

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 3
Second Revised Sheet 9
Canceling First Revised Sheet 9

PROMOTIONAL SALES CAMPAIGNS

F. Promotional Sales Campaigns

The Telephone Company may, upon one (1) day written notice to the Commission, offer a promotional sales campaign to its customers whereby the Telephone Company may waive non-recurring charges, recurring charges, or both, for Custom Calling Features.

The purpose of this offering is to promote the sale of Custom Calling Features by acquainting customers with the benefits of these services free of charge for a trial period up to six months during any rolling twelve-month period.

(C)
(C)

If, at the conclusion of the free trial period, the customer elects to retain Custom Calling Features, the customer must notify the Telephone Company, either verbally or in writing, that the customer wishes to retain one or more of the promotional services. In this case, specified Tariffed rates will apply for the retained services from the date the services were permanently established.

If, at the conclusion of the free trial period, the customer does not notify the Telephone Company, either verbally or in writing, that the customer wishes to retain one or more of the promotional services, the services will be discontinued and no charges will apply.

G. Returned Check Charge

1. The subscriber will be charged for any check that is deposited by the Telephone Company for payment of any charges and it is returned by a bank because of insufficient funds being on deposit by the subscriber.

2. This charge is in addition to all other charges assessed by the bank and the Telephone Company.

3. Rates

	<u>Business</u>	<u>Residence</u>
Returned Check Charge	\$25.00	\$25.00

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 3
Fifth Revised Sheet 10
Canceling Fourth Revised Sheet 10

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 3
Third Revised Sheet 11
Canceling Second Revised Sheet 11

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 3
 Ninth Revised Sheet 12
 Canceling Eighth Revised Sheet 12

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE (TRS)

(C)

1. General

The Pennsylvania Telecommunications Relay Service (TRS) is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

(C)

(C)

2. Surcharge

In addition to the charges provided in this Tariff and other intrastate toll Tariffs in which this Telephone Company concurs, a surcharge will apply to all residence and business access lines served by this Telephone Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service and shall be calculated by the Pennsylvania Public Utility Commission. The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Telephone Company.

The following surcharge rates apply to all bills:

(C)

Monthly Rate

(C)

Per Residence access line	\$0.00
Per Business access line	\$0.00

(D)

(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 3
Second Revised Sheet 13
Canceling First Revised Sheet 13

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE (TRS) (Cont'd)

(C)

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate, except for calls originating from Pay Telephones, which shall be completed free of charge. All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable on Messages Placed by Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff PA P.U.C. No. 10. This Telephone Company concurs in this Tariff.

The Telephone Company will make available to the Telecommunications Relay Service (TRS) user either a calling card or a prepaid debit card. The rates for either option will not exceed those that would apply to identical calls for non-TRS users of coin-sent-paid service.

Please refer to the appropriate interexchange carrier Tariff for interstate charges.

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 3
 Ninth Revised Sheet 14
 Canceling Eighth Revised Sheet 14

LIFELINE SERVICEA. Description

The Lifeline Program is a federally funded program established to provide monthly assistance to residential low income households. Eligible subscribers will receive a monthly credit of:

	<u>Monthly Credit</u>	
Broadband Services = service that includes qualifying broadband service.	\$9.25	
Voice Services = voice service with no qualifying broadband service as defined by 47 C.F.R., Section 54.403 (a)(2). (\$5.25 + additional \$1.25 to waive entire federal subscriber line charge.)	\$6.50	(I) (C)

B. Regulations

1. Lifeline Service is available to qualified residence customers who purchase qualifying services. Lifeline Service is limited to only one Service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
2. Residence Voice Lifeline Service consists of voice telephone service or broadband internet access service as defined in 47 C.F.R §54.400. The following provides optional customer elected voice services.
 - a. One-Party Residence Line Rate or Local Measured Service Option, if available.
 - b. Directory Listing (standard only).
 - c. Non-Published or Non-Listed Telephone Number Service (only when a customer need has been determined by the Telephone Company).
 - d. Access to Directory Assistance Service.
 - e. Touch-Tone Calling Service.
 - f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
 - g. Access to Operator Services.
 - h. Voluntary Toll Restriction Option.
 - i. Access to 800/888 Services.
 - j. Access to Call Trace.
 - k. Access to Altering and Reporting Systems (9-1-1 dialing).
 - l. Access to the Pennsylvania Telecommunications Relay Service.
 - m. Provider Caller ID line blocking and per-call blocking services to be available to Lifeline Service subscribers, to the extent that they are offered.
 - n. Other eligible telecommunications services at tariffed rates.

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 3
Sixth Revised Sheet 15
Canceling Fifth Revised Sheet 15

LIFELINE SERVICE

B. Regulations (Cont'd)

3. An applicant for Lifeline Services must be a residential customer who is a current participant in one of the following programs or be able to provide proof of income which is at or below 135% of the Federal Poverty Guidelines.” (C)

Pennsylvania Department of Human Services (DHS) Programs: (C)
Medicaid
Supplemental Security Income (SSI)
Supplemental Nutrition Assistance Program

Additional Eligible Federal Programs: (C)
Federal Public Housing Assistance (Section 8)
Veterans Pension
Veterans Survivors Pension

The DHS Programs listed above must be certified by DHS. Such certification by DHS Will be provided only when a DHS client requests Lifeline Service based on the client’s status as a participant in any of the above eligibility programs. Certification by DHS will be limited to confirmation of the client’s program status (i.e., participation or nonparticipation). Participation by DHS is subject to execution of an agreement with DHS and Frontier Communications of Oswayo River, LLC. (C)

In addition to meeting the qualifications provided above, in order to constitute a qualifying low-income consumer, a consumer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber’s household subscribed to a Lifeline service. For the purpose of this section, a household is defined as “any individual or group of individuals who are living together as one economic unit” an economic unit is “all adult individuals contributing to and sharing in the income and expenses of a household”.

4. The Company will recertify subscribers annually according to 47 C.F.R Sec. 54.410 (f). (C)
The subscriber shall have 60 days from the date of the recertification notice to recertify or demonstrate continued eligibility prior to discontinuance of their Lifeline benefits. IF the subscriber does not recertify or demonstrate continued eligibility prior to the expiration of the 60 day period, their Lifeline credit will be discontinued on the following bill.

LIFELINE SERVICE

B. Regulations (Cont'd)

5. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements. (C)
6. Customer requested temporary suspension of Lifeline Service is not permitted. (C)
7. Lifeline customers are subject to all Residence service regulations in this and other tariffs of Frontier Communications of Oswayo River, Inc. (C)
8. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s). (C)
9. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
10. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
11. Frontier Communications of Oswayo River, Inc. provides toll-blocking and toll-control at no charge to Lifeline Service subscribers, to the extent that they are offered.

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 3
Seventh Revised Sheet 17
Canceling Sixth Revised Sheet 17

LIFELINE SERVICE

B. Regulations (Cont'd)

15. Resale of Lifeline Services are no longer available. (C)

C. LIFELINE SERVICE DIAL TONE LINE MONTHLY RATE

1. Lifeline Service is subject to all applicable State, Local and Federal Taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 4
 First Revised Sheet 1
 Canceling Original Sheet 1

MILEAGE CHARGESEXCHANGE LINE

When one-party and existing two-party line service is furnished at a point outside the base rate area but within the exchange area, an additional recurring charge will apply to that portion of line extending beyond the base rate area. Known as a mileage charge, it is computed on airline measurement between location of the main station telephone and the nearest point in the base rate area as follows:

	Monthly Charge	
<u>Each 1/4 mile or fraction thereof:</u>		
One-Party Line	\$.00	(D)
Two-Party Line00	(D)

When two-party service is rendered to a single subscriber over a line subject to mileage charges, such subscribers may be required to pay the one-party mileage rate.

EXTENSION STATION

When an extension station, bell, gong, or PBX station is located in a building separate and apart from that housing the main station, an additional charge applies to that portion of the line extending beyond the building in which the initial station is installed. This charge is computed on airline measurement from the point of exit from the main building to the location of the extension instrument per each wire circuit, as follows:

	Monthly Charge
When the two buildings are on the same premises and are not separated by intervening buildings or by a public thoroughfare, for each 1/10 mile or fraction thereof.....	\$.50
When the buildings are on separate premises or are separated by a public thoroughfare, for each 1/4 mile or fraction thereof	1.25

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 4
First Revised Sheet 2
Canceling Original Sheet 2MILEAGE CHARGES Cont'd**FOREIGN EXCHANGE SERVICE**

Foreign Exchange service is not offered as a normal or customary form of telephone service. However, when facilities are available, and service conditions will permit, the Telephone Company may furnish this service subject to the following regulations and rates.

Foreign Exchange service is limited to one-party and PBX lines. In all cases, the Telephone Company responsibility for service extends only to the Rate Demarcation Point on the customer's premises.

All foreign exchange service requires the application of Service Connection charges as specified in Section 3 of this Tariff.

A. Inter-Company Foreign Exchange Service

This service will be provided only where the subscriber agrees to remain a subscriber of this Telephone Company and to limit the use of the foreign exchange service to calls within the local service area of that foreign exchange, and provide it to the subscriber at the one-party trunk rate at the foreign exchange. In addition the following monthly charges apply:

1. Within the territory of this Telephone Company, a mileage charge of \$5.00 per mile, for each circuit measured air line from the rate center of normal exchange to the boundary line of the adjoining company.
2. Outside the territory of this Telephone Company, such mileage charges as are provided by Tariffs of other participating companies.
3. A supplemental charge of \$2.00 for each \$.01 multiple of the day station-to-station initial period message toll rate between the normal exchange and the foreign exchange. Such charge does not apply if the local and foreign exchanges are in the same local service area.
4. When the subscriber is located outside the local base rate area, appropriate zone rates apply for the foreign exchange local channel.
5. Channel terminals are provided at \$15.00 per month.
6. IntraLata Foreign Exchange Loop Charge-For IntraLata Intercompany Foreign Exchange Service in a specific exchange, there will be a charge for the local loop that is equal to 85% of the business one-party rate of that exchange for business customers, and 85% of the residence one-party residence rate of that exchange with a minimum charge of \$11.00.

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 4
First Revised Sheet 3
Canceling Original Sheet 3

MILEAGE CHARGES Cont'd

FOREIGN EXCHANGE SERVICE (Cont'd)

When foreign exchange service is requested by a subscriber of another company to an exchange of this Telephone Company, the charges listed in "1", "3" and "5" above will apply unless a similar charge is made by the Telephone Company in whose territory the subscriber is located. (C)

B. Intra-Company Foreign Exchange Service

When foreign exchange service is provided between exchanges of this Telephone Company, the rates in Paragraph A., 1., 2., 3., 4. and 5., above apply, except that the measurement under 1. is the total air line distance between the rate centers of the normal and foreign exchanges. (C)

LEASED LINES

When available or when they can be conveniently provided at reasonable cost within the same exchange area, the Telephone Company's wire facilities will be leased for private and special use to either the general public or other carriers under the following terms and conditions, and at the following monthly charge:

For each 1/4 mile or fraction thereof..... \$1.75

The minimum monthly charge for any leased line or circuit is equivalent to the applied rate for 1/2 mile.

Charges for leased lines are computed on airline measurement between the respective terminals; terminals meaning the first and last points of contact with the Telephone Company's facilities.

INTERCOMPANY PRIVATE LINE SERVICE

I. General

- A. Channels are furnished for intraexchange or interexchange service on a two-point or multi-point basis for a minimum period of one month.
- B. With reference to the channel descriptions given below:
 - 1. "Effective two-wire facilities" may be composed of two-wire metallic and/or four-wire metallic and/or carrier segments; "four-wire facilities" are composed entirely of four-wire metallic and/or carrier segments.
 - 2. The 1000 Hz loss objective range specified refers to the total channel offering (end-to-end) and indicates that the engineered objective loss will fall within that range at the discretion of the Telephone Company depending upon available facilities and the applicability of appropriate engineering designs. These specifications do not include gains or losses present in customer-provided equipment.
 - 3. The Telephone Company reserves the right to revise these objectives and other technical parameters as described herein.
- C. The Telephone Company will bill the subscriber for the portion of the Private Line Service that is provided by the Telephone Company. The applicable non-recurring service charges can be found in Section 3 of this Tariff.
- D. Third-Party Lease facilities, required to provide the Private Line Service, will be charged to the subscriber on a cost basis.

II. Series 1000 Channels

- A. Type 1005 - used for low speed data transmission not to exceed 75 baud. Such services being furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.
- B. Type 1006 - used for low speed data transmissions not to exceed 150 baud. Such services furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

- C. Type 1011 (30 baud) - available on an intraexchange basis only for two- or three-point DC transmission and only where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application. Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.
- D. Type 1012 (30 baud) - provided both for intraexchange and interexchange applications. On an intraexchange basis, Type 1012 is provided with a minimum of 3 points (master station and 2 remote premises) and up to a maximum of 26 points (master station and 25 remote premises). On an interexchange basis, Type 1012 is provided with a minimum of 2 points (master station and a remote premises) and a maximum of 26 points (master station and 25 remote premises). Type 1012 service is restricted to a maximum of 3 central office serving areas located in the same or different exchanges (one for the master station and two others to provide service to other remote premises).

Type 1012 service may be provided either by metallic channels or by other equivalent means at the Telephone Company's option. If provided by a low speed signaling system, the transmission specifications as accepted industry standards for low speed signaling channels apply. The Telephone Company will notify the customer if other than metallic facilities are utilized to provide Type 1012 channels prior to installation.

E. Rate Schedules

1. Channels on the same or connected premises -
Type 1005 and Type 1006

Each Two-Wire Channel	\$ 2.00
Each Four-Wire Channel	4.00

2. Channels between adjacent premises -
Type 1005 and Type 1006

Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

II. Series 1000 Channels (Cont'd)

E. Rate Schedules (Cont'd)

3. Intraexchange and Interexchange Channels

a. Local channel - one required for each premise at which a channel terminates

Each Two-Wire Channel	\$21.00
Each Four-Wire Channel	\$42.00

b. Mileage -

Intraexchange and Interexchange Channels per mile between wire centers for Series 1000 channels.

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$ 12.50	--
Over 1 to 3 Miles	11.00	\$4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function

Intraexchange and Interexchange -

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 1005 and Type 1006		
Data & Teletype	\$ 5.00	\$ 16.00
Miscellaneous Purpose	--	6.00
Type 1011	--	6.00
Type 1012	1.00	6.00

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

II. Series 1000 Channels (Cont'd)

E. Rate Schedules (Cont'd)

5. Other Features and Arrangements

	<u>Monthly Rate</u>
a. Multi-Point One-Way Type 1005 Channels (furnished to existing customers only) -	\$ 3.00

Multi-Point Type 1005 Miscellaneous Purposes Channels, not specially connected, used for one-way non-selective, simultaneous ringing of bells or buzzers are furnished for points within an exchange or contiguous exchange of this Telephone Company at the monthly rate listed above, excluding the signaling control point.

b. Station Arrangement Charges for Type 1006 Channels -

In addition to the charges for Type 1006 channels, the following station arrangement charges apply at each termination of a two-point channel.

	<u>Monthly Rate</u>
Two-Point Type 1006 channel between terminals in	
Same building	\$15.50
Same premises	15.50
Same Wire Center	15.50
Same Exchange-Different Wire Center	28.00
Different Exchanges	28.00

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

III. Series 2000 Channels

- A. Type 2001 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 10 db; or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 0 to 16 db; for two-point or multi-point service, normally suitable for use for private line telephone service.
1. Regulations applicable to Type 2001 channels
 - a. Type 2001 channels are furnished for voice transmission of approximate band-width of 300-3000 Hz.
 - b. For private line duplex intraexchange or interexchange service the monthly rates for two local channels and two transmission functions for each premises service, apply.
 - c. When these channels are furnished for multi-point service, bridging charges apply at each premises at which the channel terminates.
 - d. These channels are not suitable for switching and/or tandem operations to the public switched network or other private line services.
 2. Automatic Signaling
 - a. Automatic signaling is only provided on a two-point basis between locations on different premises for use with Type 2001 channels.
 - b. Automatic signaling is provided by means of central office automatic ringing equipment which operates when the receiver at one station is lifted and causes the bells of stations at the other end of the line to ring collectively without code signals.

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

III. Series 2000 Channels (Cont'd)

B. Type 2002 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities designed for remote operation of mobile radio telephone systems; for a two-point or multi-point service.

1. Regulations applicable to Type 2002 channels

- (a) When these channels are furnished for multi-point service, a bridging charge applies at each premises bridged on the same circuit.
- (b) The following channels are furnished between specified locations for remote operation and control of private land radiotelephone stations established for communications with mobile units.

1) Voice Channels

- (1.1) Channels are similar as to transmission characteristics, to those furnished Type 2001 channels.
- (1.2) Channels specially designed to provide transmissions in a frequency range broader than that furnished for Type 2001 channels.

2) Control Channels

These channels are similar as to transmission characteristics, to those furnished for Type 1005 channels and are provided at the same rates as Type 1005 channels.

3) For Combined Voice Transmission and Control Purposes

- (3.1) Channels furnished for combined voice transmission and control purposes may be used by the customer, in accordance with the normal transmission characteristics of such channels, for voice transmission purposes and to transmit more than one tone or signal in sequence or simultaneously or to create additional channels for remote control and indication purposes only.

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

III. Series 2000 Channels (Cont'd)

B. Type 2002 (Cont'd)

3) For Combined Voice Transmission and Control Purposes (Cont'd)

- (3.2) On two-point services, voice channels may be used alternately for control at no additional charge, when the control function is derived through the use of standard one-way, two-state Direct Current signaling over the voice channel.
- (3.3) On multi-point services, two-state, Direct Current signaling for control purposes is provided by means of a separate Type 1005 channel. Appropriate monthly and non-recurring charges apply separately for the Type 1005 and the Type 2002 channel.
- (3.4) On two-point and multi-point services, voice channels may be used for the remote operation and control of private land radiotelephone stations, at not additional charge when the control functions are provided via tone signals.

4) Additional Equipment and Facilities

Repeaters, amplifiers, special loading, equalization or special types of plant, required in connection with channels provided under either 1) or 2) above, are furnished at charges based upon the costs incurred.

2. Conditioning applicable to Type 2002 Channels

(a) Type C1

For a two-point or multipoint channel the envelope daily distortion shall not exceed:

- between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds

The loss deviation with frequency (from 1000 Hertz reference) shall not exceed:

- between 1000 and 2400 Hertz, -1db to +3db
- between 300 and 2700 Hertz, -2db to +6db
- between 2700 and 3000 Hertz, -3db to +12db
(+ means more loss)

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

III. Series 2000 Channels (Cont'd)

B. Type 2002 (Cont'd)

2. Conditioning applicable to Type 2002 Channels (Cont'd)

(b) Type C2

For a two-point or multipoint channel the envelope delay distortion shall not exceed:

- between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
- between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
- between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds

The loss deviation with frequency (from 1000 Hertz reference) shall not exceed:

- between 500 and 2800 Hertz, -1db to +3db
- between 300 and 3000 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

C. TIE Line Channels

1. Type 2021 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between PBX's.
2. Type 2025 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between a PBX and a C.O. Centrex.
3. Type 2026 - Furnished for tie-line use between C.O. Centrexes.

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

III. Series 2000 Channels (Cont'd)

C. TIE Line Channels (Cont'd)

4. Regulations applicable to Types 2021, 2025, and 2026 Channels:

- (a) Type 2025 tie line channels between C.O. Centrex switching systems and non-C.O. Centrex switching systems are subject to one transmission function charge and one local channel charge at the non-C.O. Centrex end.
- (b) For Type 2026 channels connecting switching systems located in different central office serving areas, one interoffice channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interoffice channel to make the channel operative.
- (c) For Type 2026 channels connecting switching systems located in different exchange areas, one interexchange channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interexchange channel to make the channel operative.
- (d) A Signaling Arrangement is provided for tie-line connected to grandfathered PBXs in accordance with Part 68 of the F.C.C. Rules and Regulations under the following conditions:
 - 1) An E&M Signaling Arrangement is required for each tie-line termination, operating in a Dial Repeating mode, at a customer premises with a Registered PBX.
 - 2) An E&M Signaling Arrangement is required for each tie-line termination of a customer premises with customer-provided PBXs when the tie-line is arranged with an E&M signaling interface.
 - 3) An E&M Signaling Arrangement is not required with Type 2021 or Type 2025 channels for additions to or for new installations of customer provided PBX equipment when not arranged with an E&M signaling interface.

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

III. Series 2000 Channels (Cont'd)

D. Telephone Answering Service Channels

1. Type 2040 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 8 db; normally suitable for Telephone Answering Service use for secretarial lines connected directly to Telephone Answering Service Equipment.
 - (a) Regulations applicable to Type 2040 Channels
 - 1) When the secretarial line is connected directly to Telephone Answering Service Equipment in the same exchange, one local channel measured in one-quarter (1/4) airline mile increments from the patron's serving wire center to the location of the Telephone Answering Service Equipment is provided. When the secretarial lines is connected directly to Telephone Answering Service Equipment not on the same premises, one transmission function is also required.
 - 2) When the secretarial service is furnished from an exchange other than the one in which the Telephone Answering Service is located, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises of the Telephone Answering Service.
2. Type 2041 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service use for secretarial lines terminated in concentrator equipment.
 - (a) Regulations applicable to Type 2041 Channels
 - 1) When a secretarial line is connected to a concentrator located in the same central office serving area as the patron's normal central office serving area, the connection is provided at a flat rate and requires no measurement.

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

III. Series 2000 Channels (Cont'd)

D. Telephone Answering Service Channels (Cont'd)

2. Type 2041 (Cont'd)

(a) Regulations applicable to Type 2041 Channels (Cont'd)

- 2) When a secretarial line is connected to a concentrator located in a different central office serving area from the patron's normal central office serving area, one interoffice channel is required to connect the wire centers. A transmission function is required at each end of the interoffice channel to make the channel operative.
- 3) When a secretarial line is connected to a concentrator located in a different exchange from the patron's normal exchange, one interexchange channel is required to connect the wire centers. A transmission function is required at each end of the interexchange channel to make the channel operative.

3. Type 2043 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service concentrator-identifier use between a concentrator unit located at either the Telephone Company or the Telephone Answering Service premises and an identifier unit located at the Telephone Answering Service premises.

(a) Regulations applicable to Type 2043 Channels

- 1) When the concentrator is located in a Telephone Company central office, one local channel and one transmission function, Type 2043, are required for each talking path connected to the identifier at the Telephone Answering Service premises. If the central office serving area where the concentrator is located is different from the Telephone Answering Service central office serving area, one interoffice channel for each talking path is also required to connect the wire centers.

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

III. Series 2000 Channels (Cont'd)

D. Telephone Answering Service Channels (Cont'd)

3. Type 2043 (Cont'd)

(a) Regulations applicable to Type 2043 Channels (Cont'd)

- 2) When the concentrator is located in a different exchange area from the identifier, an interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the Telephone Answering Service premises.
- 3) When the concentrator is located at a Telephone Answering Service premises, for each talking path one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the concentrator is located and one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the identifier is located. If the central office serving areas for the two premises are different, one interoffice channel for each talking path is required to connect the wire centers.
- 4) When a customer-provided concentrator is located on a premises in a different exchange from the customer-provided identifier, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises where the concentrator is located and one local channel and one transmission function are required to connect the interexchange channel to the premises where the identifier is located.

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

III. Series 2000 Channels (Cont'd)

E. Rate Schedules

1. Channels on the same or connected premises
Type 2021

Each Two-Wire Channel	\$ 2.00
Each Four-Wire Channel	4.00

2. Channels between adjacent premises
Type 2021

Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00

3. Intraexchange and Interexchange Channels

- a. Local channel - one required for each
premise at which a channel terminates

Each Two-Wire Channel	\$ 21.00
Each Four-Wire Channel	42.00

- b. Intraexchange and Interexchange channels per mile between wire centers for
Series 2000 channels

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$ 12.50	---
Over 1 to 3 Miles	11.00	\$ 4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function - one required per local channel

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 2001	\$ 4.00	\$ 11.50
Type 2002	4.00	10.50
Type 2021	11.00	21.00
Type 2025	30.00	34.00
Type 2026	---	16.00
Type 2040	---	35.50
Type 2041	---	6.75
Type 2043	12.50	19.00

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

III. Series 2000 Channels (Cont'd)

E. Rate Schedules (Cont'd)

5. Automatic Signaling

Private Line Signaling	
Automatic Ringing, each	\$ 3.96

6. E & M Signaling

E & M Signaling arrangement, for Type 2021 and Type 2025 Channel, each	\$ 17.00
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7. Multi-Point Channels

For bridging multi-point Type 2001
and Type 2002 Channels

At each premise at which a channel terminates	\$ 19.50
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8. Conditioning

(a) Type C1

1) On a two-point channel not
arranged for switching

- each station	\$ 6.00
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2) On a multi-point channel not
arranged for switching

- for the first station in an exchange	\$11.50
---	---------

- for each additional station in the same exchange as the first station	\$ 8.00
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INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

III. Series 2000 Channels (Cont'd)

E. Rate Schedules (Cont'd)

8. Conditioning (Cont'd)

(b) Type C2

- | | |
|---|---------|
| 1) On a two-point channel not arranged for switching | |
| - each station | \$22.00 |
| 2) On a multi-point channel not arranged for switching | |
| - for the first station in an exchange | \$32.00 |
| - for each additional station in the same exchange as the first station | \$11.50 |

IV. Series 3000 Channels

A. Type 3001 - Two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16db; for two-point or multi-point service; normally suitable for half-duplex or full-duplex operation for remote metering, supervisory control and miscellaneous signaling.

1. Regulations applicable to Type 3001 channels

- (a) When these channels are furnished for multipoint service, a bridging charge applies or each premises bridged on the same circuit, in addition to all other applicable charges for the channels.
- (b) For duplex service on the same or connected premises or to adjacent premises, the monthly rates for two channels apply.
- (c) For duplex intraexchange and interexchange service the monthly rates for two local channels for each premises served, apply.
- (d) The equipment and associated station wiring shall be provided by the customer.

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

IV. Series 3000 Channels (Cont'd)

A. Type 3001 (Cont'd)

1. Regulations applicable to Type 3001 channels (Cont'd)

- (e) The use of customer-owned equipment is subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment. However, the customer, by the use of his own equipment, may create additional channels or may transmit more than one tone or signal in sequence or simultaneously to the extent permitted by the normal transmission characteristics of the grade of channel furnished.
- (f) Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by sub-dividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels provided by it for such sub-division into additional channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are compatible.

B. Type 3002 - A two-wire interface with effective two-wire facilities or four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16db; for two-point or multi-point service; normally suitable for half or full duplex data transmission.

1. Regulations applicable to Type 3002 channels

- (a) Data processing equipment, teletypewriter station equipment and terminal equipment required to condition signals generated by or delivered to customer apparatus, and station wiring for data transmission purposes shall be provided by the customer, subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment.

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

IV. Series 3000 Channels (Cont'd)

B. Type 3002

1. Regulations applicable to Type 3002 channels (Cont'd)

- (b) Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are the same.
- (c) When these channels are furnished for multi-point service, a bridging charge applies for each station bridged on the same circuit.

2. Conditioning applicable to Type 3002 Channel

(a) Type C1

For a two-point or multi-point channel the envelope delay distortion shall not exceed:

- between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds

The loss deviation with frequency (from 1000 Hertz reference) shall not exceed:

- between 1000 and 2400 Hertz, -1db to +3db
- between 300 and 2700 Hertz, -2db to +6db
- between 2700 and 3000 Hertz, -3db to +12db
(+ means more loss).

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

IV. Series 3000 Channels (Cont'd)

B. Type 3002 (Cont'd)

2. Conditioning applicable to Type 3002 Channel (Cont'd)

(b) Type C2

For a two-point or multi-point channel the envelope delay distortion shall not exceed:

- between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
- between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
- between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds

The loss deviation with frequency (from 1000 Hertz reference) shall not exceed:

- between 500 and 2800 Hertz, -1db to +3db
- between 300 and 3000 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

(c) Type C4

For a two-point, three-point or four-point channel the envelope delay distortion shall not exceed:

- between 100 and 2600 Hertz, a maximum difference of 300 micro-seconds
- between 800 and 2800 Hertz, a maximum difference of 500 micro-seconds
- between 600 and 3000 Hertz, a maximum difference of 1500 micro-seconds
- between 500 and 3000 Hertz, a maximum difference of 3000 micro-seconds

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

IV. Series 3000 Channels (Cont'd)

B. Type 3002 (Cont'd)

2. Conditioning applicable to Type 3002 Channel (Cont'd)

(c) Type C4 (Cont'd)

The loss deviation with frequency (from 1000 Hertz reference) shall not exceed:

- between 500 and 3000 Hertz, -2db to +3db
- between 300 and 3200 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a three-point or four-point channel, conditioning in accordance with the above specifications is applicable only between one exchange (that designated by the customer as the control point) and each of the other two or three exchanges.

(d) Type D1

For a two-point channel not arranged for switching

- Certain data transmission characteristics necessary for high performance data transmission cannot be assured on all channels generally available for data transmission. However, Type 3002 voice grade two-point channels may be specially arranged to provide for the following technical parameters at the request of the customer:
- Signal to C-Notched Noise Ratio 28db
- Nonlinear distortion:
 - (1) signal to second order distortion 35db
 - (2) signal to third order distortion 40db

When the channel equipped with this conditioning is utilized for voice communications, the Telephone Company does not undertake to represent that channel will be suitable for such voice transmission.

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

IV. Series 3000 Channels (Cont'd)

C. Rate Schedule

1. Channels on the same or connected premise

Type 3002

Each Two-Wire Channel	\$ 2.00
Each Four-Wire Channel	4.00

2. Channels between adjacent premises

Type 3002

Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00

3. Intraexchange and Interexchange Channels

- (a) Local Channel - one required for each premise at which a channel terminates (Type 3002).

Each Two-Wire Channel	\$21.00
Each Four-Wire Channel	42.00

- (b) Intraexchange and Interexchange channels per mile between wire center for Series 3000 Channels

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$ 12.50	---
Over 1 to 3 Miles	11.00	\$ 4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function - one required per local channel.

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 3001	\$ 4.00	\$ 10.50
Type 3002	14.00	19.00

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

IV. Series 3000 Channels (Cont'd)

C. Rate Schedule (Cont'd)

5. Multi-point Channels - in addition to the preceding, the following charge applies for bridging multi-point channels.

		<u>Monthly Rate</u>	
		<u>Intraexchange</u>	<u>Interexchange</u>
(a)	At each premises at which a Type 3001 channel terminates	\$ 19.50	\$ 19.50
(b)	At each station at which a Type 3002 channel terminates	19.50	19.50

6. Conditioning

(a)	Type C1	<u>Monthly Rate</u>
-	on a two-point channel not arranged for switching	
	- each station	\$ 6.00
-	on a multi-point channel not arranged for switching	
	- for the first station in an exchange	\$ 11.50
	- each additional station in the same exchange as the first station	\$ 8.00
(b)	Type C2	
-	on a two-point channel not arranged for switching	
	- each station	\$22.00

INTERCOMPANY PRIVATE LINE SERVICE (Cont'd)

IV. Series 3000 Channels (Cont'd)

C. Rate Schedule (Cont'd)

6. Conditioning (Cont'd)

(b) Type C2 (Cont'd)

- on a multi-point channel not arranged for switching
- for the first station in an exchange \$32.00
- each additional station in the same exchange as the first station \$11.50

(c) Type C4

- on a two-point channel not arranged for switching
- each station \$35.00

(d) Type D1

- on a two-point channel not arranged for switching
- per channel \$10.00

CONSTRUCTION AND ATTACHMENT CHARGES

GENERAL

The rates otherwise provided for in this Tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Telephone Company and on the use of lines and facilities engineered and constructed according to common and accepted practices. When service is desired at points somewhat removed from existing lines and facilities, or when abnormal and unusual arrangements and installations are desired, such service and installations are subject to additional charges as prescribed hereunder.

CONSTRUCTION ON PUBLIC RIGHT-OF-WAY

In all cases of plant construction on public highway, ownership of the plant must be vested in either the Telephone Company or some company with which the Telephone Company has a joint use agreement.

When local exchange service is desired at a point outside the base rate area but within the exchange area more than 2640 feet distant from the existing facilities, the applicant therefore may be required to pay for this construction or the use of another company's plant in lieu of such construction as follows:

For each 100 feet, or fraction thereof, required to make the necessary extension beyond the first 2640 feet, route measurement, from the existing lines, a charge of \$15.00.

Measurement to be restricted to the shortest and most direct route over which the desired point can be reached by following public right-of-way or other vested right-of-way privileges which the Telephone Company may hold by reason of its franchise or charter, including public thoroughfares such as highways, streets and public alleys.

CONSTRUCTION AND ATTACHMENT CHARGES (Cont'd)

CONSTRUCTION ON PRIVATE PROPERTY

If it is necessary to place plant on private property in order to furnish service, applicants are required either to furnish, construct and maintain the necessary plant in accordance with the Telephone Company's specifications, or to pay to the Telephone Company charges for furnishing and constructing the necessary plant as follows:

Where poles are to be furnished and erected, either new or as replacements, the subscriber is required to pay a construction charge of \$50.00 for each pole and provide for any necessary tree trimming to secure and maintain satisfactory clearance for wires; however, if the poles are to be used for carrying electric light and power circuits as well as telephone circuits and larger poles or more expensive construction is required than would be used for supporting telephone circuits exclusively, the applicant is charged the actual cost of furnishing and erecting the poles, but in no case shall the charge be less than \$50.00 per pole. Such poles shall become the property of the subscriber and shall be maintained, and replaced when necessary, in accordance with the Telephone Company's specifications by the subscriber or at his expense.

Where attachment charges are made for the use of poles owned by another company or individual and located on private property, the full attachment rental is charged to the subscriber.

Where an applicant is so located that it is necessary to use a private right-of-way to furnish service, the subscriber is required to pay the entire cost involved in securing such right-of-way.

OTHER SPECIAL CONSTRUCTION

When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.

MINIMUM CONTRACT

New Construction will be provided only where service is contracted for a minimum period of one year.

CONSTRUCTION AND ATTACHMENT CHARGES (Cont'd)

REFUNDS

If at any time within three years from date of completed construction, pole lines for which a subscriber has paid a non-recurring charge are used for other purposes, such subscribers may be entitled to refunds as follows, provided they are still served by such construction:

If such lines are used to carry toll lines of the Telephone Company, the refund will be pro-rated to cover the unexpired portion of the original three year period for that part of the pole line so used.

When such lines are used to supply local exchange service to other subscribers, the refund will be the difference between the original charge and that subscriber's pro rata share of the total construction allowing 2640 feet for each main station for that pole line.

CONSTRUCTION AND ATTACHMENT CHARGES Cont'd

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS

- A. For the purpose of this section only, the following words and terms shall have the following meanings, unless the context clearly indicates otherwise:
1. Applicant for Telephone Service - The developer of a recorded plot plan consisting of five or more lots, or one or more five unit apartment houses.
 2. Developer - The party responsible for constructing and providing improvements in a development, that is, streets, sidewalks, and utility-ready lots.
 3. Development - A planned project which is developed by a developer/applicant for telephone service set out in a recorded plot of single-family residences, detached or otherwise, mobile homes, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.
 4. Distribution Line - A main line facility directly or indirectly connecting the customers in a development to the telephone central office.
 5. Service Line - A line from the distribution line to the residence of the subscriber.
 6. Subdivider - The party responsible for dividing a tract of land into building lots which are not to be sold as utility-ready lots.
 7. Subdivision - A tract of land divided by a subdivider into five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.

CONSTRUCTION AND ATTACHMENT CHARGES Cont'd

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (Cont'd)

- B. Distribution and service lines, except pedestals, installed as the result of an application for telephone service within a development shall be installed underground; shall conform to the utility's construction standards; and shall be owned and maintained by the utility. Excavating and backfilling shall be performed by the applicant for telephone service or by another agent the applicant may authorize. All other installation shall be performed by the utility or by another agent the utility may authorize. The willful or negligent excavation, breakage or other interference with its underground lines occasioned by anyone other than its own employees or agent. Nothing in this section shall prohibit a utility from performing its own excavating and backfilling for greater system design flexibility. No charges other than those specified in subsection (C) and (D) shall be permitted.
- C. The applicant for telephone service to a development shall do the following:
1. At its own cost, provide the utility with a copy of the recorded development plot plan identifying property boundaries, and with easements satisfactory to the utility for occupancy and maintenance of distribution and service lines and related facilities.
 2. At its own cost, clear the ground in which the service lines and related facilities are to be laid of trees, stumps and other obstructions, provide the excavating and backfilling according to utility specifications and subject to the inspection and approval of the utility, and backfill within 6 inches of final grade. Utility specifications for excavating and backfilling shall be set forth by the utility in written form and presented to the applicant at the time of application for the service and presentation of the plot plan to the utility. If the utility's specifications have not been met by the applicant's excavating and backfilling, the excavating and backfilling shall be corrected or redone by the applicant or its authorized agent. Failure to comply with the utility's construction standards and specifications permits the utility to refuse utility service until the standards and specifications are met.

CONSTRUCTION AND ATTACHMENT CHARGES Cont'd

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (Cont'd)

- C. The applicant for telephone service to a development shall do the following: (Cont'd)
3. Request the installation of distribution and service lines at such time that the lines may be installed before curbs, pavements and sidewalks are laid; carefully coordinate scheduling of the utility's line and facility installation with the general project construction schedule including coordination with any other utility sharing the same trench; keep the route of lines clear of machinery and other obstructions then the line installation crew is scheduled to appear; and otherwise cooperate with the utility to avoid unnecessary cost and delay.
 4. Place with the Telephone Company, in advance or upon such other terms as the Telephone Company may require, the following charges:
 - (i) A prepayment in aid of construction in an amount not in excess of 60% of the Telephone Company's costs of the distribution line for the development.
 - (ii) The prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service rendered. The basis for total refund shall be 100% refund upon receipt of telephone contracts for telephone service from 50% of the total development within a 10 year period.
- D. If the applicant changes the plot plan after installation of the telephone utility's lines has begun, or requests deviation from the utility's established underground construction practices, the additional costs shall be borne by the applicant. No charges other than those described in this subsection and in subsection (C) shall be borne by the applicant for telephone service or by another utility sharing the same trench, even if the utility elects to perform its own excavating and backfilling.
- E. The Commission believes that there should be joint use of trenches whenever economically and technologically feasible. However, the Commission realizes that the economic advantages which can result from the joint use of trenches may at time be obviated by the technological disadvantages of joint occupancy. Therefore, the Commission will not make the joint use of trenches mandatory but will require the joint use of trenches whenever the circumstances indicate that the use would be feasible and all parties agree thereto.

CONSTRUCTION AND ATTACHMENT CHARGES Cont'd

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (Cont'd)

- F. This section shall apply to all requests for distribution facilities for telephone service to developments which are filed after June 9, 1984.
- G. Amounts the public utility receives under subsection C.,4,(i), shall be credited to Accounts 4360-Other Deferred Credits.
- H. Whenever the public utility or an affected person believes that the application of the Tariff rule works an undue hardship, involves a physical impossibility, or is otherwise inappropriate, the utility or person may request an exception from the undergrounding requirements of this section by following the procedure set forth in Section 57.86 (relating to exceptions).
- I. Exceptions, as granted by the Commission for electric distribution lines under Section 57.86 (relating to exceptions) shall also apply to telephone facilities. If an exception request, initiated by an applicant for telephone service is granted and the applicant thereafter desires underground service, then this section shall apply as if no exception had been granted.
- J. Telephone utilities shall file a Tariff supplement adding this section to its Tariff. The Tariff supplement shall become effective on the date filed.
- K. Telephone utilities shall file undergrounding construction and specification standards and revisions thereto with the Commission's Bureau of Safety and Compliance.
- L. Underground facilities in new residential developments are only required by this section when a bona fide developer exists, that is only when utility-ready lots are provided by the developer. A mere subdivision is not required to have underground service. However, should the lot owner in a subdivision desire underground service, the service shall be provided by the utility if the lot owner, at his option either complies with subsection (C) or pays to the utility the charges that are contained in the utility's Tariff for underground telephone service not required by this title.

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
Ninth Revised Sheet 1
Canceling Eighth Revised Sheet 1

MISCELLANEOUS SERVICE AND EQUIPMENT

VACATION GET AWAY SERVICE

A. General

Vacation Get Away Service provides for temporary discontinuance of service at the customer's request without termination of the service.

B. Conditions

1. Vacation Get Away Service applies to customers of Residential Exchange Access Service as well as vertical features, bundles and other basic services. Vacation Get Away Service is not available for Lifeline customers.
2. No outward or inward service is provided during the period of Vacation Get Away Service, except for 911 calls.
3. Vacation Get Away Service will not be made available for periods of less than two (2) months.
4. Vacation Get Away Service is available to a customer for a maximum period of nine (9) consecutive months. The customer's number must be working for at least 90 days in a calendar year.
5. During the period of Vacation Get Away Service, no installations, moves, changes or maintenance will be provided. Changes to billing address would be allowed.
6. The customer may request a restoration date in advance of the maximum allowable vacation period otherwise, complete service and billing will be restored on the last day of the maximum allowable vacation period of 9 months. A service order confirmation will be sent to the customer at the time of restoral. (C)
7. (C)
(C)
8. Vacation Get Away Service will be available where technically feasible.
9. Charges for Vacation Get Away Service will be a monthly recurring fee. (C)
(C)

C. Rates

	<u>Recurring Charge</u>	
Vacation Get Away Service	\$5.00	(C)

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
Sixth Revised Sheet 2
Canceling Fifth Revised Sheet 2

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

SERVICE LINE SERVICE

Service line service consists of exchange switching service and facilities furnished by the Telephone Company in conjunction with circuits and station equipment furnished by subscriber organizations. This service is available only in rural sections beyond the exchange base rate area where the Telephone Company is not furnishing any other grade of subscriber's service

The local service charge for each service line main station is \$.75 per month, except that minimum local service charge for any one service line is the established rate for five stations. No charge applies for extension stations.

SUSPENSION OF SERVICE AT SUBSCRIPER'S REQUEST ¹ – Grandfathered as of June 12, 2020

(C)

Upon request from a subscriber, service will be suspended for a period of no less than one month nor longer than 6 months for a charge equivalent to one half the rate for local service, equipment, mileage and listings other than foreign listings.

There will be a non-recurring reconnection of service charge at the time service is re-established. (See Section 3.D.1.a).

The Telephone Company assumes no responsibility to intercept calls and provide information on inward calls.

BRIDGED LINE SERVICE

When, at the subscriber's request, two one-party lines are bridged for simultaneous ringing, the one-party rate for each line applies.

¹ This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.

(C)

(C) Indicates Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
Fourth Revised Sheet 3
Canceling Third Revised Sheet 3

MISCELLANEOUS SERVICE AND EQUIPMENT

TRUNK HUNT FEATURE

A group of consecutively numbered individual Exchange Dial Tone Lines, furnished to the same customer, may be arranged at the customer's request, so that all calls to the group will be directed automatically to an idle line of the group.

Only the number of the initial line of the group is listed in the telephone directory and all calls are directed to this number. The additional consecutively numbered lines of the group are termed auxiliary lines.

A monthly charge of \$5.00 applies for each line of service in addition to the rate for the appropriate class and grade of service as specified in Section.

(C)

(C)

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
First Revised Sheet 4
Canceling Original Sheet 4

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

"900" INFORMATION SERVICE BLOCKING

1. General

Where central office facilities permit, "900" Information Service Blocking provides customers the capability to block origination of direct dialed calls to a "900" Information Service number (900-NXX-XXXX).

2. Regulations

- a. Blocking is available on individual lines for residence and business customers.
- b. When the blocking is activated, direct dialed calls to all "900" Service numbers are blocked.
- c. Initial blocking is provided at no charge upon customer request. Subsequent requests for "900" Information Services Blocking will be provided at the rates listed below.
- d. Blocking can be provided on a Foreign Exchange access line.
- e. Blocking service may not be available with certain multi-line business arrangements.
- f. There is no charge to remove "900" Information Service Blocking.

3. Rates

"900" Information Service Blocking

Service Charges

Initial Request
Subsequent Request

No Charge
\$30.00

(I)

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
First Revised Sheet 5
Canceling Original Sheet 5

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

PAY TELEPHONE LINE SERVICE

(C)

A. GENERAL

1. Pay Telephone Line exchange service is one-party exchange service for use by Pay Telephone providers, location owners and interexchange carriers and is furnished solely for connection with customer-provided coin telephone equipment or coinless Pay Telephone equipment to the Telephone Company's network.
2. Pay Telephone Line Service:
 - a. Is available in all exchanges of the Telephone Company; foreign exchange service is not available to these lines.
 - b. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line Service customers.
 - c. Only one Pay Telephone may be connected to each Pay Telephone Line.
 - d. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
 - e. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.
 - f. The Pay Telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.
 - g. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
 - h. Pay Telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's Rules and Regulations.
 - i. Each Pay Telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.
 - j. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

(C)

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
First Revised Sheet 5A
Canceling Original Sheet 5A

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

PAY TELEPHONE LINE SERVICE

B. REGULATIONS AND RATES

1. The rate for Pay Telephone Line Service is the same as the one-party business service in the exchange in which the service is rendered. When Pay Telephone Line Service is outside the base rate area, established mileage or zone rates apply.
2. When measured service is available in a given exchange the business measured service rates apply to the Pay Telephone Line Service.
3. Service connection charges listed in Section 3 of this Tariff apply to Pay Telephone Line Service. (C)
4. "Touch Call" rate listed in Section 2 of this Tariff applies to Pay Telephone Line Service when requested by the customer. (C)
5. Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number. (C)
6. All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory. (C)
7. Coin Supervision Additive - provides for the collection, return, recognition, announcements, and pre-prompting for overtime; monitors signals from the Pay Telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends a signal to the Pay Telephone equipment to collect the appropriate coins when calls are completed, or return coins when calls are not completed. (C)

Coin Supervision Additive

\$2.09

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
First Revised Sheet 6
Canceling Original Sheet 6

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

PAY TELEPHONE LINE SERVICE (Cont'd)

(C)

C. OPTIONAL CALL SCREENING/BLOCKING

1. Optional call screening/blocking function, as listed below, are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests for screening/blocking from the customer.

(a) Definitions

- (1) Incoming and Outgoing Screening - prevents completion of collect or third number incoming calls to the Pay Telephone Access Line. (C)
Originated operator-handled calls from the Pay Telephone Access Lines are restricted to collect, third number or calling card only. (C)
- (2) Incoming Blocking - blocks all incoming calls.
- (3) Outgoing Blocking - restricts outgoing calling to non-sent paid calls only (coinless).

(b) RATES

This service is provided only where the equipment is available.

	<u>Monthly</u>	<u>NRC</u>
Incoming & Outgoing Screening	\$5.00	\$10.00
Incoming Blocking	3.00	10.00
Outgoing Blocking	3.00	10.00

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Fourth Revised Sheet 7
Canceling Third Revised Sheet 7

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

RESERVED FOR FUTURE USE

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Second Revised Sheet 8
Canceling First Revised Sheet 8

Reserved For Future Use

(C)

(C)

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
Fifth Revised Sheet 9
Canceling Fourth Revised Sheet 9

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

(C)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
Sixth Revised Sheet 9.1
Canceling Fifth Revised Sheet 9.1

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
Third Revised Sheet 10
Canceling Second Revised Sheet 10

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
Second Revised Sheet 10.1
Canceling First Revised Sheet 10.1

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

(C)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Fourteenth Revised Sheet 11
Canceling Thirteenth Revised Sheet 11

MISCELLANEOUS SERVICE AND EQUIPMENT Cont'd

(C)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Second Revised Sheet 11.1
Canceling First Revised Sheet 11.1

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

(C)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Third Revised Sheet 11.2
Canceling Second Revised Sheet 11.2

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

(C)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Third Revised Sheet 11.3
Canceling Second Revised Sheet 11.3

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

(C)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
First Revised Sheet 11.4
Cancels Original Sheet 11.4

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

(C)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
First Revised Sheet 11.5
Cancels Original Sheet 11.5

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

(C)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
First Revised Sheet 11.6
Cancels Original Sheet 11.6

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

(C)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Fifth Revised Sheet 11.7
Canceling Fourth Revised Sheet 11.7

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

(C)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
First Revised Sheet 12
Cancels Original Sheet 12

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
First Revised Sheet 13
Cancels Original Sheet 13

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
First Revised Sheet 14
Cancels Original Sheet 14

MISCELLANEOUS SERVICE AND EQUIPMENT

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Reserved for Future Use

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(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Third Revised Sheet 15
Canceling Second Revised Sheet 15

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
Second Revised Sheet 16
Canceling First Revised Sheet 16

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

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(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Fourth Revised Sheet 17
Canceling Third Revised Sheet 17

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

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(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.1
Cancels Original Sheet 17.1

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

(C)

(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.2
Cancels Original Sheet 17.2

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

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(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.3
Cancels Original Sheet 17.3

MISCELLANEOUS SERVICE AND EQUIPMENT

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Reserved for Future Use

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(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.4
Cancels Original Sheet 17.4

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

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(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.5
Cancels Original Sheet 17.5

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

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(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.6
Cancels Original Sheet 17.6

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

(C)

(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.7
Cancels Original Sheet 17.7

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

(C)

(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.8
Cancels Original Sheet 17.8

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

(C)

(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.9
Cancels Original Sheet 17.9

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

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(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Second Revised Sheet 17.10
Canceling First Revised Sheet 17.10

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

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(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.11
Cancels Original Sheet 17.11

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

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(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.12
Cancels Original Sheet 17.12

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

(C)

(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.13
Cancels Original Sheet 17.13

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

(C)

(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.14
Cancels Original Sheet 17.14

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

(C)

(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.14.1
Cancels Original Sheet 17.14.1

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

(C)

(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.15
Cancels Original Sheet 17.15

MISCELLANEOUS SERVICE AND EQUIPMENT

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Reserved for Future Use

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(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.16
Cancels Original Sheet 17.16

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

(C)

(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.17
Cancels Original Sheet 17.17

MISCELLANEOUS SERVICE AND EQUIPMENT

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Reserved for Future Use

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(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.18
Cancels Original Sheet 17.18

MISCELLANEOUS SERVICE AND EQUIPMENT

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Reserved for Future Use

(C)

(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.19
Cancels Original Sheet 17.19

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

(C)

(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.20
Cancels Original Sheet 17.20

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

(C)

(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Fifth Revised Sheet 17.21
Cancels Fourth Revised Sheet 17.21

MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

Reserved for Future Use

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(C) Change

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6

Second Revised Sheet 17.21.1

Cancels First Revised Sheet 17.21.1

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Second Revised Sheet 17.22
Cancels First Revised Sheet 17.22

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Second Revised Sheet 17.23
Cancels First Revised Sheet 17.23

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Second Revised Sheet 17.24
Cancels First Revised Sheet 17.24

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Fourth Revised Sheet 17.25
Cancels Third Revised Sheet 17.25

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Third Revised Sheet 17.26
Cancels Second Revised Sheet 17.26

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6

Second Revised Sheet 17.26.1

Cancels First Revised Sheet 17.26.1

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Second Revised Sheet 17.27
Cancels First Revised Sheet 17.27

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Second Revised Sheet 17.28
Cancels First Sheet 17.28

MISCELLANEOUS SERVICE AND EQUIPMENT

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Reserved for Future Use

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6

Second Revised Sheet 17.28.1

Cancels Third Revised Sheet 17.28.1

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Second Revised Sheet 17.29
Cancels First Revised Sheet 17.29

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Second Revised Sheet 17.30
Cancels First Revised Sheet 17.30

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Second Revised Sheet 17.31
Cancels First Revised Sheet 17.31

MISCELLANEOUS SERVICE AND EQUIPMENT

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Reserved for Future Use

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Second Revised Sheet 17.32
Cancels First Revised Sheet 17.32

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.33
Cancels Original Sheet 17.33

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.34
Cancels Original Sheet 17.34

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.35
Cancels Original Sheet 17.35

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.36
Cancels Original Sheet 17.36

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
First Revised Sheet 17.37
Cancels Original Sheet 17.37

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 6
Third Revised Sheet 18
Cancels Second Revised Sheet 18

MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

A. Telecommunications Service Priority

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1. General (Cont'd)

b. The TSP program has two components: restoration and provisioning.

1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP service will be restored before provisioning new TSP services.

2. TSP Request Process

a. TSP Request Process - Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that its telecommunications service supports an NS/SP function under one of the following four TSP categories.
 - a. National Security Leadership
 - b. National Security Posture and U.S. Population Attack Warning.
 - c. Public Health, Safety, and Maintenance of Law and Order
 - d. Public Welfare and Maintenance of National Economic Posture

(C)

MISCELLANEOUS SERVICE AND EQUIPMENT

A. Telecommunications Service Priority (Cont'd)

2. TSP Request Process (Cont'd)

a. TSP Request Process – Restoration (Cont'd)

2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category (see 2.a above) and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.
3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT at the NCS website (<http://tsp.ncs.gov/>) for information on identifying a sponsor for TSP requests.
5. Submit the SF 315 to the OPT.
6. Notify the Company, upon receipt of the TSP Authorization Code from the OPT and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

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MISCELLANEOUS SERVICE AND EQUIPMENT

A. Telecommunications Service Priority (Cont'd)

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2. TSP Request Process (Cont'd)

b. TSP Request Process - Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2a. above for restoration priority assignment except for the following differences. The user must:

1. Certify that its telecommunications service is an emergency service. Emergency services are those that support one of the NS/EP functions listed in 2a(a) above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.
2. Verify that the Company cannot meet the service due date without a TSP assignment.
3. Obtain approval from the invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

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MISCELLANEOUS SERVICE AND EQUIPMENT

A. Telecommunications Service Priority (Cont'd)

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3. Responsibilities of the End-User

End-users or entities acting on behalf of the end-user must perform the following:

- a. Identify telecommunications services requiring priority.
- b. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every two years and must be done before expiration of the end-user's TSP Authorization Code(s).
- c. Submit the TSP Authorization Code along with a service request to the Company. The TSP assignment is signified by the TSP Authorization Code.
- d. Accept TSP services by the service due dates.
- e. For services assigned priority levels, ensure (through contractual means or otherwise) the availability of Customer Premise Equipment (CPE) and Customer Premise Wiring (CPW) necessary for end-to-end service operation by the service due date and for continued operation. For services in the Emergency NS/EP category, ensure CPE and CPW for end-to-end service by the time vendors are prepared to provide the services. Additionally, designate the organization responsible for the service on an end-to-end basis.
- f. Pay the Company any authorized costs associated with priority services.
- g. Report to the Company any failed or unusable services with priority levels.

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MISCELLANEOUS SERVICE AND EQUIPMENT

A. Telecommunications Service Priority (Cont'd)

(C)

3. Responsibilities of the End-User (Cont'd)

- h. Designate a 24-hour point of contact for each TSP request and appraise the OPT.
- i. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.
- j. During certain emergencies, make TSP service requests verbally, but follow up with a written service order within two working days.

4. Responsibilities of the Company

The Company will perform the following:

- a. Provide TSP service only after the receipt of a TSP Authorization Code. The Company is not authorized to provide priority treatment to provision TSP services to customers that have no provisioning priority (i.e., "O" is the first character of the TSP code).
- b. Revoke TSP services at the direction of the end-user or OPT.
- c. Ensure the TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- d. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- e. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.

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MISCELLANEOUS SERVICE AND EQUIPMENT

A. Telecommunications Service Priority (Cont'd)

(C)

4. Responsibilities of the Company

- f. Confirm completion of TSP service order activity to the OPT.
- g. Participate in reconciliation of TSP information at the request of the OPT.
- h. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor, when acting as the prime contractor.
- i. Ensure that other carriers supplying underlying facilities are provided, upon request, information necessary to implement priority treatment of facilities that support NS/EP services.
- j. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to the service.
- k. Disclose content of the NS/EP TSP database only as may be required by law.
- l. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

The Company may verify provisioning priority assignments with the TSP Program Office. However, the Company may not delay provisioning of an Emergency TSP service for verification purposes.

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MISCELLANEOUS SERVICE AND EQUIPMENT

A. Telecommunications Service Priority (Cont'd)

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5. Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, the sequence in which existing services may be preempted is as follows:

Non-TSP Services

TSP services may be preempted to provision or restore NS/EP services with a higher priority level assignment. When this is necessary, NS/EP services will be selected in the inverse order of their TSP priority level assignment.

When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken. When such preemption is necessary, prior consent of the service user is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

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MISCELLANEOUS SERVICE AND EQUIPMENT

A. Telecommunications Service Priority (Cont'd)

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6. Rates and Charges

- a. This charge applies in addition to all standard installation and service connection charges.
- b. In the event that the Company must utilize additional labor outside of normal business hours in the provisioning or restoration of a service, additional labor charges may apply. Such charges will be based on cost and billed to the customer. The Company will attempt to inform the customer of approximately how much these charges will be in advance.
- c. In subscribing to TSP, the customer recognizes that quoting charges and obtaining customer permission to proceed with service installation or restoration would delay the installation or restoration process and grants the Company the right to assess additional charges, when applicable, after the installation or restoration has been completed. When possible, the Company will attempt to provide an estimate to the customer of the additional charges in advance of the work.
- d. Facilities required by the Company for provisioning, restoration, or maintenance are exempt from the TSP rules.

Initial Service Charge, per line* \$104.02

Change in TSP Priority Code Change in Service Order Charge

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 6
Second Revised Sheet 27
Cancels First Revised Sheet 27

MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

A. Business Traffic Study Service

1. General

Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access lines, trunk groups or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully compared with the number of calls that reach a station-busy condition.

2. Regulations

- a. At the customer's request traffic studies will be performed on access lines, trunk groups or hunt groups that are provided by the Company.
- b. A separate traffic study report is required for each access line, hunt line, or trunk group.
- c. Business Traffic Study Service is available to business customers and only where technically feasible.
- d. Traffic study detail requested by the customer will be limited to calls that originate or terminate on the Company's network.
- e. Studies will not be performed on toll-free or pay-per-call type telephone numbers.
- f. Studies are done in 7-day intervals.
- g. Types of studies include (but are not limited to):
 - Line or Trunk Study
 - Remote Call Forwarding Study
 - Multiline Hunt Group Study

3. Rates

Set up Charge and first week per access line or trunk group	\$60.00
Each additional week per access line or trunk group	\$25.00

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 7
First Revised Sheet 1
Canceling Original Sheet 1

RESERVED FOR FUTURE USE

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 7
First Revised Sheet 2
Canceling Original Sheet 2

RESERVED FOR FUTURE USE

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 8
First Revised Sheet 1
Canceling Original Sheet 1

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT

GENERAL

Customer-provided equipment may be used with the facilities furnished by the Telephone Company, for telecommunication service, provided that such equipment will be connected, maintained and operated as specified in this Tariff.

Where the use of any customer-provided terminal equipment involves direct electrical connection to the facilities of the Telephone Company, such connection shall be made through a connecting device furnished and installed by the Telephone Company.

The customer is not permitted to create additional channels from facilities provided by the Telephone Company, or to resell or share services with another party through extension of customer provided channels, or equipment, except as otherwise provided in this Tariff.

If customer-provided equipment is used in violation of the provisions of this Tariff, the Telephone Company will take such action as it deems necessary for the protection of service.

After notification by the Telephone Company of such violation, the customer shall discontinue such use and confirm in writing to the Telephone Company within 10 days that such violation has ceased. Failure of the customer to conform to these requirements shall result in suspension of service.

TELEPHONE COMPANY RESPONSIBILITY-LIMITATIONS

Customers may purchase their own customer premises equipment from either the Telephone Company or other vendors. However, because of potential compatibility problems, the customer is urged to investigate such problems with the Telephone Company. (C)

If purchased or leased equipment that is compatible with Telephone Company facilities, requires further modification because of any new arrangements of facilities by the Telephone Company. The Telephone Company is responsible for such modification. (C)

Should customer purchase equipment from another vendor, the Telephone Company will make a reasonable effort to modify the equipment to make it compatible for a charge of \$15.00, plus parts, if available. This equipment should as a minimum include changeable ringer leads, 3 conductor cords, removable housing, and have a wiring conversion chart. (C)

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FRONTIER COMMUNICATIONS OF OSWAYO, LLC

Section 10
Third Revised Sheet 1
Cancels Second Revised Sheet 1

COMPETITIVE AND DISCRETIONARY SERVICES

A. General

1. Rules and Regulations

Although not all inclusive, the following services are classified as Monopoly, Competitive or Discretionary services.

Monopoly

Exchange Access
Service Connection Charges
Coin Service
Private Line

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Competitive

Discretionary

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B. Flexible Pricing

1. A rate will not be changed unless it has been in effect for at least 30 days.
2. Appropriate customer notification of Rate changes will be made.

FRONTIER COMMUNICATIONS OF OSWAYO, LLC

Section 10
First Revised Sheet 2
Cancels Original Sheet 2

COMPETITIVE AND DISCRETIONARY SERVICES

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FRONTIER COMMUNICATIONS OF OSWAYO, LLC

Section 10
First Revised Sheet 3
Cancels Original Sheet 3

COMPETITIVE AND DISCRETIONARY SERVICES

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 11
Fourth Revised Sheet 1
Canceling Third Revised Sheet 1

PROMOTIONAL OFFERINGS

A. General

The Telephone Company may offer special promotions of new or existing services or products for limited periods as approved by the Public Utility Commission. These promotions are a temporary waiver of certain recurring and/or non-recurring charges as stated in a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having an equal opportunity for participation.

1. Effective October 12, 2004 and extending no later than December 31, 2004, this program offers Small Business customers who subscribe to FrontierWorks Small Business Solutions ("FrontierWorks"), for two or three years a waiver of the non-recurring charges. In addition, if the customer orders the FrontierWorks Select5, Optional Services, with FrontierWorks, they will receive the FrontierWorks Select5 free for six months.
2. Effective March 16, 2006 and extending no later than May 15, 2006, this filing is to offer a special promotion to residential customers. The promotion waives the non-recurring installation charges for an existing residential customer who moves to a new location within the company's service territory. The customer must commit to a six-month term in order to receive the waiver of the installation charges. A termination charge of an amount equal to the installation charge will be applied if the customer cancels within the six-month period. The name on the account must remain unchanged and the new account must be set up within a week of the cancelled account. A customer can take advantage of this offering once. The original account must be in good standing to take advantage of the waiving of charges.
3. Effective October 17, 2006 and extending no later than December 16, 2006, this filing is to offer Frontier Choices Tier Bundles. Eligible customers that accept this offer and order a Frontier Choices Tier Bundle will receive waivers of all installation charges and local service charges for the first month of service. Eligible customers are residential customers that subscribe to the Tier Bundle under the one-year term rate plan and that have not had Frontier service within 90 days of their order date for this service under this offer. If the customer terminates the Tier Bundle before the end of the 12-month period, in lieu of termination fees that otherwise apply under the one-year term rate plan, a termination fee of \$100 applies. If customers are not satisfied with the Tier Bundle, they may cancel the service within the first 30 days of the service with no termination fee. This offer applies only one time per customer. This offer may not be combined with any additional promotional offers.

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FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 11
Fourth Revised Sheet 2
Canceling Third Revised Sheet 2

PROMOTIONAL OFFERINGS

A. General (cont'd)

The Telephone Company may offer special promotions of new or existing services or products for limited periods as approved by the Public Utility Commission. These promotions are a temporary waiver of certain recurring and/or non-recurring charges as stated in a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having an equal opportunity for participation.

4. This filing introduces the Digital Phone Enhanced Feature Package. Digital Phone Enhanced Feature Package is a multi-feature package available to customers subscribing to the Company's Digital Phone Bundle. Eligible customers accepting this offer will receive a waiver of all initial nonrecurring charges associated with the service subscription. The waiver is effective August 3, 2007 and extends to 120 days of this filing.
5. Effective December 3, 2007 and extending no later than April 4, 2008, this filing is to offer Digital Phone Enhanced Feature Package. Digital Phone Enhanced Feature Package is a multi-feature package available to customers subscribing to the Company's Digital Phone Bundle. Eligible customers accepting this offer will receive a waiver of all initial nonrecurring charges associated with the service subscription.
6. New business customers who order Frontier Business Essentials between November 10, 2008, and January 13, 2009, will receive a waiver of the applicable nonrecurring installation/activation charges.
7. New business customers who order Frontier Business Metro between February 28, 2009 and April 28, 2009, will receive a waiver of nonrecurring charges.

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